

Streamline your Case Management System with ActivityInfo

Starting shortly, please wait!

Presenters



Alex BertramExecutive Director



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Agenda

- BeDataDriven + ActivityInfo
- ActivityInfo for Case Management
- Demos:
 - Electronic Medical Records (EMR) template
 - Protection case management (plus MEAL) template

BeDataDriven + ActivityInfo

BeDataDriven mission



Provide social impact organizations with a standard, easy-to-use and comprehensive data management platform so that as many organizations as possible can become data-driven to achieve better outcomes for rights holders worldwide.

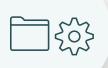
BeDataDriven pursues this mission by building and helping organizations implement ActivityInfo.















Data collection and entry

Validation and correction

Data management

Aggregation and analysis

Reporting and dissemination











ActivityInfo deployment options



SaaS: Fully hosted by ActivityInfo in the EU — secure, maintained, and ready to use



Self-managed: Deploy ActivityInfo on your own infrastructure for full control



Sovereign Managed: We help you deploy and maintain ActivityInfo in an in-country data center or on premise



ActivityInfo for Case Management

Case Management Lifecycle in ActivityInfo

Intake / Registration	Assessment & Planning	Implementation / Action	Monitoring & Follow-up	Closure / Transfer	
Capture new cases with unique IDs and essential details.	Record needs, risks, and action plans using linked and conditional forms.	Track services delivered and referrals through sub-forms and linkages.	Use dashboards and reports to review case progress and quality.	Manage case completion with controlled status workflows.	

Reporting & Learning

Aggregate insights to inform program improvements.



Intake / Registration

Capture new cases and assign unique identifiers

Key Features:

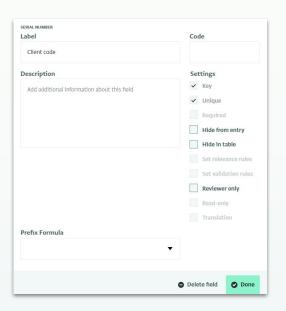
- Customizable forms for client and case data
- Serial and key fields for unique case IDs
- Reference fields to link clients, households, and locations
- Role-based permissions for data access and confidentiality

Advantages:

- Simple data entry
- Auto-generated IDs
- Secure structure for sensitive information



Typical Users: Caseworker, Intake Officer



Assessment & Planning

Document client needs, risks, and plan interventions

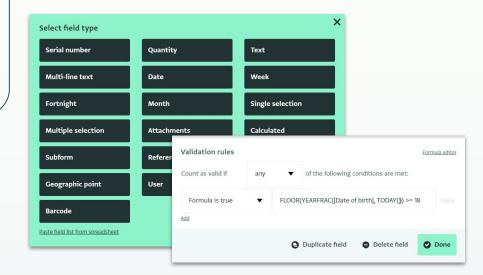
Key Features:

- Sub-forms for assessments and action plans
- Conditional (relevance) and validation rules
- Structured field types for accurate scoring and timelines
- Granular permissions by user role

Advantages:

- Logical workflows
- Relevance-driven forms
- Clear links between assessments and actions

Typical Users: Caseworker, Supervisor





Implementation / Action

Track interventions, services, and referrals

Key Features:

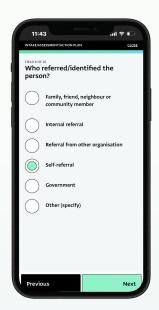
- Related forms for connectivity
- Audit trail for accountability
- Offline data entry via ActivityInfo mobile app
- Controlled editing permissions

Advantages:

- Easy tracking of services
- Connection between cases and interventions



Typical Users: Caseworker, Field Officer



Monitoring & Follow-up

Review progress and adjust plans as needed

Key Features:

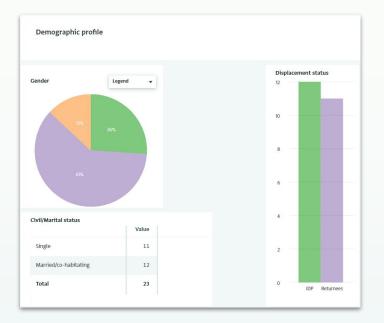
- Built-in dashboards and pivot reports
- Calculated fields for aggregation and progress tracking
- Filters for supervisor-specific case views

Advantages:

- Clear visibility of:
 - o caseloads,
 - progress indicators
 - performance summaries



Typical Users: Supervisor, Program Manager



Closure / Transfer

Close or transfer cases once objectives are met

Key Features:

- Status fields to mark closure or transfer
- **Relevance rules** for closure-specific fields
- Audit logs and locks of closed records

Advantages:

2025-11-06 12:09:07 - BRENDAN O'NEILL Updated a record in Case Closure in Intake/assessment/action plan View record Structured closure process Record history 2025-11-06 12:08:30 - BRENDAN O'NEILL Integrity of historical data Added a record in Case Closure in Intake/assessment/action plan added Go to form Clarity in case outcomes that location

Audit log

Events before 2025-11-06 12:11:54 *

Go to form

2025-11-06 12:11:44 --- BRENDAN O'NEILL

2025-11-06 12:11:34 - BRENDAN O'NEILL

Typical Users: Caseworker, Supervisor

Filter by form or folder

Export

TIME 2025-11-06 12:11:34

Brendan O'Neill

Case Closure

Added a record in Case Closur...

added

Filter by event type •

Updated a record in Case Closure in Intake/assessment/action plan

Added a record in Case Closure in Intake/assessment/action plan



Reporting & Learning

Generate insights and inform program decisions

Key Features:

- Real-time dashboards, charts, and maps
- Export and **API integration** for advanced analysis
- Aggregation tools for donor and management reporting

Advantages:

- Quick access to performance data and visual summaries
- Secure aggregation of sensitive case information



Typical Users: MEAL Officer, Program Manager, Donor Reporting Staff

Indicator progress	5	▶ Go to analys
Measures	Value	
PQ-01	100.0%	
PQ-02	24	
PQ-03	24	
PQ-04	16	
PQ-05	95.8%	
PQ-11	100.0%	
PQ-12	100.0%	

Summary and Key Takeaways

ActivityInfo provides a **flexible**, **secure**, and **scalable** environment to manage the full case lifecycle — from intake to reporting — without imposing a fixed data model.

It adapts to your workflow and evolves with your program needs.



Electronic Medical Records (EMR) template

Protection case management (plus MEAL) template

Estimated investment - full implementation

Software - €3700

- Unlimited data hosting
- Unlimited reports
- Unlimited collection links
- 5 full users
 - Information/data specialists
 - M&E staff
- 15 basic users
 - Caseworkers
 - Field officers
- Technical support

Implementation - €3125 - €6250

- External onboarding support
 - Data design
 - ActivityInfo configuration
 - System testing
 - System training

Total first-year investment

	Hours	EUR
Software		3700*
Implementation support (external)	25-50	3125-6250
Implementation support (internal)	40	Variable
Total	65-90	6825 - 9950



Questions?

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