



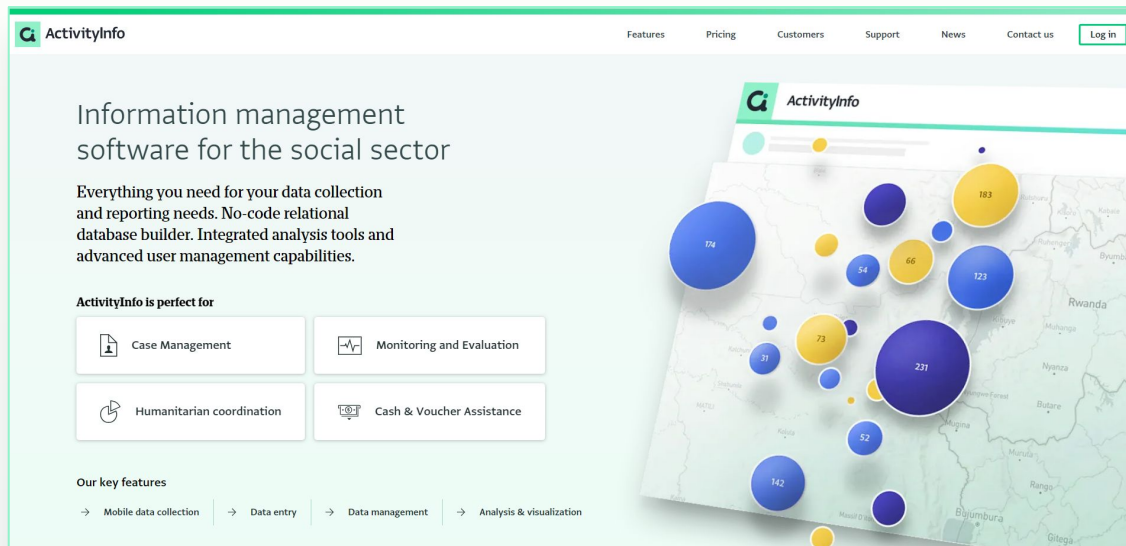
Best Practices for Cybersecurity in ActivityInfo and Beyond

Starting shortly, please wait!

Presented by the ActivityInfo Team

All in one information management software for humanitarian and development operations.

- Track activities, outcomes
- Beneficiary management
- Surveys
- Work offline/online



Outline

- **CyberPeace**
 - Practical recommendations
 - CyberPeace Builders Program
- **ActivityInfo**: Risk mitigation tools
 - Single-Sign On
 - Weekly risk report
 - Dark Web Monitoring

Introduction

Cybersecurity is the collection of technologies, processes and practices designed to protect data, devices, networks, and systems from attacks or unauthorized access.

It is every users responsibility to ensure data security and ActivityInfo provides mechanisms to help with:

Confidentiality

Ensuring that databases and form records are only accessible to authorized people.

Integrity

Ensuring that data remains accurate by preventing accidental or malicious editing of records.

Availability

Ensuring that data is accessible to authorised users when needed.

Single Sign-On (SSO)

This is an authentication process that allows a user to access multiple applications or systems with just one set of login credentials.



How to configure SSO in ActivityInfo

Advantages of SSO

Single Sign On (SSO)

- Reduces Password Fatigue
- Ease of use when logging in
- Mitigates risk of staff turnover
- Enforces your organization's two-factor requirements

Passwords

- Password Fatigue
- Repeated reset requests
- Weak passwords
- Risk of password reuse

Weekly ActivityInfo Risk Report

Database owners receive a Weekly Risk Report on Mondays that summarizes the following key indicators:

- Dormant or inactive users
- Overly permissive or shared access
- Misconfigurations that could expose data



Search



Active



Compose



Inbox



Starred



Snoozed



Sent



Drafts



More

Labels



1 of 243

Weekly Risk Report

Inbox x



to me

11:56 AM (18 minutes ago)



Dear John Doe,

As part of our commitment to keep the data you trust to ActivityInfo secure, we are piloting a new risk report that highlights configurations in your database that expose you to information security risks.

The following report highlights risks in databases you own. Currently, only the database owner will receive these updates. You can forward this to your colleagues to help you address the findings.

If you have any questions about the contents, you can reply to this email directly to open a help desk ticket with your questions. We also welcome any feedback you have on the contents of this report.



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Risk Report

Database: Database 1

User management: role overpermissioning

High

The more permissions you grant to a user, the greater the risk of the user misusing them, accidentally or intentionally, and increases the impact of an account takeover attack.

Role **Data Entry Master** has been assigned with operations which have no actions performed in the last 60 days.

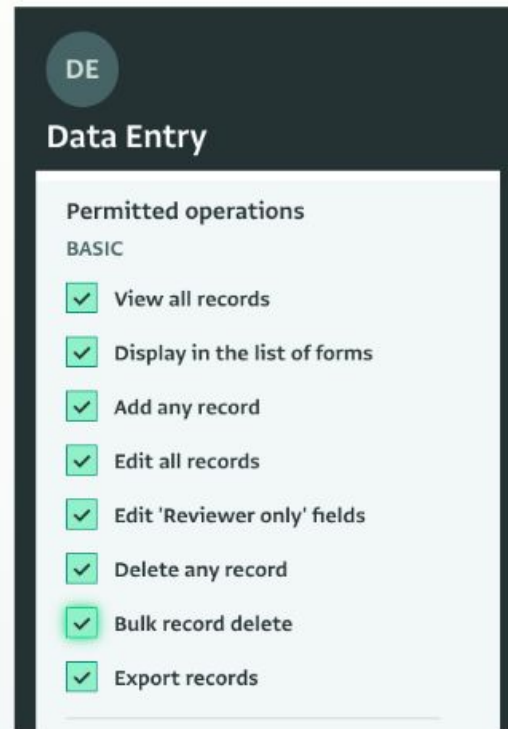
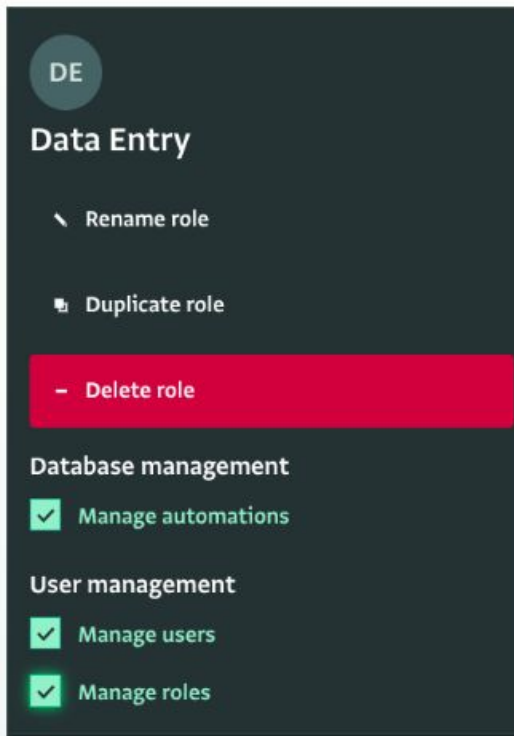
Suggested actions:

- [Revoke permissions to delete records](#)
- [Revoke permissions to design databases and forms](#)



High-impact permissions

- Delete
- Bulk delete
- Share reports
- Manage users
- Manage roles



More permissions tools

- Record-level permissions (conditions)
- Assigning users to specific records (user fields)

Understanding roles and permissions in ActivityInfo

Dormant Users = Hidden Risk

The screenshot displays a 'User management' interface with 1137 users. The interface includes filters for assigned role, email domain, license type, and a 'Delete user' button. A list of users is shown, with Alice highlighted as dormant for 295 days. A sidebar on the right provides details for Alice, including her email, role, and login history.

User management
1137 USERS

+ Add user Export all Sort by e-mail domain ▼

Filter by assigned role ▼ Filter by e-mail domain ▼ Filter by license type ▼ Filter by d ▼

	Alice ALICE@EXAMPLE.ORG REPORTING PARTNER	dormant 295 days
	Bob BOB@EXAMPLE.ORG REPORTING PARTNER	dormant 361 days Invalid email
	Mohammad MO@EXAMPLE.ORG ADMINISTRATOR	
	Jose JOSE@EXAMPLE.ORG REPORTING PARTNER	dormant 88 days Invite pending

Alice
alice@example.org

Delete user

Permissions **Details**

REQUIRED LICENSE TYPE
Basic

INVITED TIME
2024-02-14 10:27:30

LAST LOGIN TIME
2024-05-09 11:44:16

Marketplace for stolen credentials

A “**Stealer Log**” is a file created by “**Infostealer**” malware such as RedLine, Raccoon, Titan, Aurora, etc., that lists saved passwords, cookies, autofill data, and IP addresses taken from an infected device. This information is up for sale on the “**Dark Web**”.

HOW DOES YOUR DEVICE GET INFECTED?

1. RISKY DEVICE USE



2. DEVICE INFECTION



3. STEALER LOGS



4. DARK WEB SALE





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Search mail



Dark Web Monitoring Alert

Inbox x



to me ▼

Dear Jane Doe,

As part of our security programme, we have been alerted to the sale of a so-called "stealer log" on the dark web that includes the credentials of a user who has access to one or more of your ActivityInfo databases. This is likely the result of a malware infection on the user's computer.

Name: John Paul

Email: johnpaul@emailexample.org

The most recent date credentials were captured on 2025-10-09, 4 days ago. However, this is only the most recent information we have available. The malware may still be active.

The affected user has access to the following databases:

- [Case Management Database](#)

Stealer Log Incident Response

01 Contain

02 Investigate

03 Eradicate

04 Recover

05 Notify

06 Harden

Questions?

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