Starting

Please Getting Started with ActivityInfo

Introducing ActivityInfo to your team



Meet your instructors



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Getting Started Webinar Series





Getting Started with ActivityInfo

4 Introducing ActivityInfo to your team



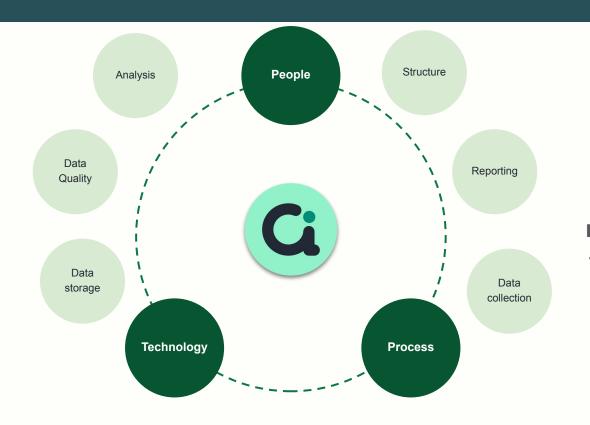
What you'll learn

- 1. Change management
- 2. Rolling out ActivityInfo to your team
- 3. Common pitfalls and mitigation strategies



Change management

Why think about Change Management?



Expect resistance to change.



Why think about Change Management?

Significant investment of time and effort

Reliance on established ways of working

RESISTANCE

Negative expectations based on previous experience

Fear of the unknown

Loss of control

Perceived threat



Why think about Change Management?







Change Management Best Practices

Know your stakeholders

Identify champions and recruit allies

Communicate often and maintain open lines of communication

Celebrate wins and build momentum

TRUST



Rolling out ActivityInfo to your team

Before you even begin

Define your





Before you even begin

Example:

"ABC organization is rolling out ActivityInfo to reduce the time it takes for our staff to complete their reports so that we can **make decisions more quickly**."



Stages in rolling out ActivityInfo





Stage 1: Assessment

Key tasks:

- Consult stakeholders
- Review existing documentation
- → Measure your baseline
- Determine your readiness for change
- Determine resource requirements time,
 costs, personnel (internal and external)

Outputs

- ★ Detailed requirements
- ★ Workplan for implementation



Stage 2: Design

Key tasks:

- Technology: configuration
- ☐ Process: develop procedures, documentation
- People: develop structures, roles and responsibilities
- Alignment, validation and testing
- Monitoring usage of resources

Output

★ A functional system ready for launch

Resources



WEBINAR: Database design principles



Stage 3: Launch

Key tasks:

- Internal launch event
- Training and onboarding sessions
- Dissemination of resources
- □ Pilot/phased roll-out
- General roll-out

Output

★ Staff are empowered to use the new system

Resources

- Tips for effective capacity development
 - Best practices for developing internal training materials



Stage 4: Adoption

Key tasks:

- Monitor usage and collect feedback
- Evaluate achievement of objectives
- Troubleshoot issues and make necessary adjustments
- Communicate results

Output

★ Sustained usage of the system according to expectations



Common pitfalls and mitigation strategies

Lack of leadership support

Going it alone

Aiming for perfection

Lack of information sharing

Inaccessible support

Identify a senior sponsor

Assemble a working group

Create a safe space, pilot and iterate quickly

Create a communication plan

Establish support channels



Up next



Office Hours -Managing your ActivityInfo Implementation

Mar 8

- Come with any questions about
 - Maintaining your database
 - Supporting your users
 - Managing change in your organization



Q&A